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**UNITED STATES DISTRICT COURT**

**NORTHERN DISTRICT OF CALIFORNIA, SAN FRANCISCO DIVISION**

US RIGHT TO KNOW, a California Non-Profit Corporation,

Plaintiff,

v.

UNITED STATES DEPARTMENT OF STATE,

Defendant.

Case No. 3:20-cv-8415

**COMPLAINT FOR DECLARATORY AND INJUNCTIVE RELIEF**

Freedom of Information Act

1 **INTRODUCTION**

2 1. This action, through which Plaintiff US Right to Know (“USRTK” or “Plaintiff”) seeks  
3 access to government records held by Defendant United States Department of State (“State  
4 Department,” “Agency,” or “Defendant”) is premised upon, and consequent to, violations of the federal  
5 Freedom of Information Act (“FOIA”), 5 U.S.C. section 552 *et seq.*, and State Department FOIA  
6 regulations promulgated thereunder, 22 C.F.R. Subpart B – “Freedom of Information Act Provisions.”  
7 This action challenges the unlawful failure of the Defendant to abide by the statutory requirements of the  
8 FOIA and the Agency’s own implementing regulations.

9 2. Defendant is unlawfully withholding from public disclosure information sought by  
10 USRTK, information to which USRTK is entitled and for which no valid disclosure exemption applies  
11 or has been properly asserted. In particular, Defendant has violated, and remains in violation of, the  
12 statutory mandates imposed by the FOIA by: (Count I) failing to provide a timely final determination on  
13 USRTK’s FOIA Request; (Count II) unlawfully withholding records from public disclosure for which  
14 no valid disclosure exemption applies or has been properly asserted, or to provide the reasonably  
15 segregable portions of those records; and (Count III) unlawfully failing to grant USRTK’s request for a  
16 fee waiver under the FOIA.

17 3. The records requested by USRTK are likely to contribute significantly to the  
18 understanding of the operations or the activities of the government. USRTK is a 501(c)(3) not-for-profit  
19 organization and, by its nature, has no commercial interest in the requested records.

20 4. USRTK seeks declaratory relief establishing that the Defendant has violated the FOIA  
21 and that such actions entitle USRTK to relief thereunder. USRTK also seeks injunctive relief directing  
22 Defendant to conduct a reasonably adequate search for records and to promptly provide responsive  
23 material, to reasonably segregate portions of non-exempt records, and to provide proper justifications for  
24 any disclosure exemptions that are applied. Finally, USRTK requests that the Court award Plaintiff its  
25 reasonable attorneys’ fees and costs incurred in bringing this action.

26 **JURISDICTION AND VENUE**

27 5. This Court has jurisdiction pursuant to 5 U.S.C. section 552(a)(4)(B). That provision of  
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1 the FOIA grants jurisdiction to “the district court of the United States in the district in which the  
2 complainant resides, or has his principal place of business[.]” USRTK both resides and maintains its  
3 principal place of business in the Northern District of California.

4 6. The Court also has federal question jurisdiction pursuant to 28 U.S.C. section 1331  
5 because this action arises under the FOIA and the Declaratory Judgment Act, 28 U.S.C. section 2201 et  
6 seq.

### 7 **INTRADISTRICT ASSIGNMENT**

8 7. Pursuant to Local Rule 3-2(c), this case is properly brought in the San Francisco Division  
9 of the Northern District of California because a substantial part of the events and omissions which give  
10 rise to the claims alleged herein occurred in the County of San Francisco.

11 8. Under the FOIA, 5 U.S.C. section 552(a)(4)(B), jurisdiction vests in the district court  
12 where “the complainant resides” or “has its principal place of business.”

13 9. Plaintiff resides in the County of San Francisco.

14 10. Plaintiff has its principal place of business in the County of San Francisco.

15 11. As such, under the L.R. 3-2(c), (d), intradistrict assignment to the San Francisco division  
16 is proper.

### 17 **PARTIES**

18 12. Plaintiff USRTK is a 501(c)(3) non-profit corporation organized under the laws of the  
19 State of California. USRTK is a public interest, investigative research group focused on promoting  
20 transparency for public health. USRTK works nationally and globally to expose corporate wrongdoing  
21 and government failures that threaten the integrity of food systems, the environment, and human health.

22 15. Defendant is an “agency” under the FOIA, the records sought are “records” under the  
23 FOIA, and because Defendant is in possession and control of the records sought by USRTK, Defendant  
24 is subject to the FOIA pursuant to 5 U.S.C. section 552(f).

### 25 **LEGAL FRAMEWORK**

26 16. The FOIA requires U.S. government agencies to “promptly” make public records  
27 available to any person if that person makes a request which (1) reasonably describes the records sought  
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1 and (2) complies with any applicable agency rules for making such a request. 5 U.S.C. § 552(a)(3)(A).

2 17. The FOIA requires an agency to issue a final determination on any such information  
3 request within twenty business days from the date of its receipt. 5 U.S.C. § 552(a)(6)(A)(i); (a). In  
4 issuing a final determination, an agency is required to inform the requester of three things: (1) the  
5 agency's determination of whether or not it must comply with the request; (2) the reasons for its  
6 decision; and (3) notice of the right of the requester to appeal to the head of the agency. 5 U.S.C. §  
7 552(a)(6)(A)(i).

8 18. The FOIA allows an agency to extend the twenty-day determination deadline, however,  
9 by ten working days when "unusual circumstances" exist and when the agency so notifies a requester in  
10 writing. 5 U.S.C. § 552(a)(6)(B)(i)-(iii); 22 C.F.R. § 171.11(g). A notice informing a requester of the  
11 invocation of the "unusual circumstances" provision must specify the applicable "unusual  
12 circumstances." *Id.*

13 19. Permissible "unusual circumstances" are limited to: (1) the need to search for and collect  
14 the requested records from field facilities or other establishments that are separate from the office  
15 processing the request; (2) the need to search for, collect, and appropriately examine a voluminous  
16 amount of separate and distinct records which are demanded in a single request; or (3) the need for  
17 consultation, which shall be conducted with all practicable speed, with another agency having a  
18 substantial interest in the determination of the request or among two or more components of the agency  
19 having substantial subject-matter interest therein. 5 U.S.C. § 552(a)(6)(B)(iii); 22 C.F.R. § 171.11(b)(4).

20 20. An agency is entitled to one ten-business day extension. 5 U.S.C. § 552(a)(6)(B)(i). The  
21 written notice provided to the requester must specify the specific unusual circumstances justifying the  
22 extension and the date on which a final determination is expected to be dispatched. *Id.*; 22 C.F.R. §  
23 171.11(g).

24 21. In some circumstances, the FOIA allows an agency to invoke an extension beyond ten  
25 days. To invoke a longer extension, the FOIA requires an agency to provide written notification to the  
26 requester that (1) offers the requester an opportunity to limit the scope of the request so that it may be  
27 processed within that time limit, or (2) offers the requester an opportunity to arrange with the agency an  
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1 “alternative time frame” for processing the request. 5 U.S.C. § 552(a)(6)(B)(ii); 22 C.F.R. § 171.11(g).

2 22. As part of invoking an “alternative time frame” extension, the agency must also make  
3 available to the requester its FOIA Public Liaison, who is tasked to resolve any dispute between the  
4 requester and the agency. 5 U.S.C. § 552(a)(6)(B)(ii).

5 23. FOIA Public Liaisons “shall serve as supervisory officials” and “shall be responsible for  
6 assisting in reducing delays, increasing transparency and understanding of the status of requests, and  
7 assisting in the resolution of disputes.” 5 U.S.C. § 552(l); 22 C.F.R. § 171.11(g).

8 24. Even when an “unusual circumstances” extension is made, the agency must still notify  
9 the requester of its expected date on which a final determination will be dispatched. 5 U.S.C. §  
10 552(a)(6)(B)(i); 22 C.F.R. § 171.11(g) (“Whenever the statutory time limit for processing a request  
11 cannot be met because of ‘unusual circumstances’ as defined in the FOIA, and the Department extends  
12 the time limit on that basis, the Department shall, before expiration of the 20-day period to respond,  
13 notify the requester in writing of the unusual circumstances involved and of the date by which  
14 processing of the request can be expected to be completed.”).

15 25. “Exceptional circumstances” for failure to comply with applicable time limits “does not  
16 include a delay that results from predictable agency workload of requests under this section, unless the  
17 agency demonstrates reasonable progress in reducing its backlog of pending requests.” 5 U.S.C. §  
18 552(a)(6)(C)(ii).

19 26. Final determinations by the State Department concerning the granting or denial of a  
20 FOIA request must be made in writing. 22 C.F.R. § 171.11(e).

21 27. If an agency fails to provide a final determination on a FOIA request within the statutory  
22 timeframe, the requester is deemed to have exhausted its administrative remedies and may immediately  
23 file suit against the agency. 5 U.S.C. § 552(a)(6)(C)(i).

24 28. The FOIA also requires agencies to provide “an estimated date on which the agency will  
25 complete action on the request.” 5 U.S.C. § 552(a)(7)(B)(ii); *see also* 5 U.S.C. § 552(a)(6)(B)(i).

26 29. Agencies shall make reasonable efforts to maintain their records so they are reproducible  
27 for FOIA purposes, and “shall make reasonable search efforts” for responsive records. 5 U.S.C. §  
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1 552(a)(3)(B), (C). The term “search” “means to review, manually or by automated means, agency  
2 records for the purpose of locating those records which are responsive to a request.” 5 U.S.C. §  
3 552(a)(3)(D).

4 30. In furnishing records responsive to a request under the FOIA, an agency may, for a  
5 limited set of categories of information, exclude or withhold such information from disclosure. 5 U.S.C.  
6 § 552(b). However, even where proper justification exists for withholding such information, the agency  
7 must provide the remaining portions of records that are reasonably segregable from the properly  
8 withheld portions thereof. *Id.*

9 31. Except in certain circumstances, when an agency produces a record in response to a  
10 FOIA request but withholds a portion thereof, the agency must indicate the volume of information  
11 withheld and the exemption under which such information has been withheld. *Id.*; 5 U.S.C. §  
12 552(a)(6)(F).

13 32. An agency that withholds public records from a requestor under the FOIA bears the  
14 burden of sustaining the legality of its action. 5 U.S.C. § 552(a)(4)(B).

15 33. Requesters under the FOIA may ask that an agency waive fees associated with any  
16 request for records “if disclosure of the information is in the public interest because it is likely to  
17 contribute significantly to the public understanding of the operations or activities of the government and  
18 is not primarily in the commercial interest of the requester. 5 U.S.C. § 552(a)(4)(E)(iii); 22 C.F.R. §  
19 171.16.

20 34. An agency may only charge certain fees depending on the category of requester. For non-  
21 commercial requesters such as USRTK, fees “shall be limited to reasonable standard charges for  
22 document search and duplication.” 5 U.S.C. § 552(a)(4)(E)(ii)(III).

23 35. Agencies are prohibited from assessing search fees if the agency fails to comply the  
24 FOIA’s twenty-day determination deadline or any lawful extension under the statute’s “unusual  
25 circumstances” provisions. 5 U.S.C. § 552(a)(4)(E)(viii).

26 **STATEMENT OF OPERATIVE FACTS**

27 36. USRTK submitted a FOIA Request (the “Request”) to the State Department on July 9,  
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1 2020. The Request sought a waiver of all fees associated with processing the Request. A copy of the  
2 Request is attached hereto as Exhibit A.

3 37. The Request seeks Agency records involving communications with a set of State  
4 Department employees containing specific keywords including but not limited to “Wuhan Institute of  
5 Virology.”

6 38. USRTK has no commercial interest or value in records responsive to the Request.

7 39. The records requested by USRTK are likely to contribute significantly to the public  
8 understanding of the operations and activities of the government, especially as they pertain to the origins  
9 of the SARS-CoV-2 virus and the COVID-19 pandemic in the United States.

10 40. USRTK has a demonstrated track record of obtaining and disseminating information  
11 obtained under the FOIA and state public records laws concerning public health. Since 2015, USRTK  
12 has obtained, posted online, and reported on thousands of industry and government documents gathered  
13 via public records requests. USRTK’s work has contributed to three New York Times investigations, ten  
14 academic papers, nine articles in the BMJ, one of the world’s top medical journals, and global media  
15 coverage documenting how food and chemical corporations impact public health and the environment.  
16 USRTK’s staff has expertise in investigative journalism and advanced research, especially as it concerns  
17 impacts to human health.

18 41. USRTK shares its findings with media outlets, public health and medical journals, and  
19 through its own library of information, available online at: <http://www.usrtk.org>. Many of USRTK’s  
20 documents are available through the USRTK Agrichemical Collection of the UCSF Chemical Industry  
21 Documents Archive, available online at:  
22 <https://www.industrydocuments.ucsf.edu/chemical/collections/usrtk-agrichemical-collection/>, and the  
23 USRTK Food Industry Collection of the UCSF Food Industry Documents Archive, available online at:  
24 <https://www.industrydocuments.ucsf.edu/food/collections/usrtk-food-industry-collection/>.

25 42. The Request was received and acknowledged by the State Department via email on July  
26 13, 2020, and assigned tracking number F-2020-06715.

27 43. In that same July 13, 2020 email, the State Department informed USRTK that it had  
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1 placed the Request into the “complex” processing track. It also informed USRTK that the Agency would  
2 not be able to issue a determination on the Request within the FOIA’s twenty-day determination  
3 deadline.

4 44. The Agency’s July 13, 2020 email therefore invoked the FOIA’s “unusual  
5 circumstances” extension. The reason given was: “the need to search for and collect requested records  
6 from other Department offices or Foreign Service posts.”

7 45. The Agency’s July 13, 2020 email invoking the FOIA’s “unusual circumstances”  
8 exception to the statute’s twenty-day determination deadline did not inform USRTK of “the date on  
9 which a determination is expected to be dispatched.” 5 U.S.C. § 552(a)(6)(B)(i). This failure renders the  
10 Agency’s invocation of unusual circumstances unlawful.

11 46. On August 17, 2020, USRTK sent an email to “FOIAstatus@state.gov” and Kellie N.  
12 Robinson, the FOIA Program Manager and Public Liaison for the Office of Information Program and  
13 Services within the State Department. That email requested the Agency to provide an update on the  
14 Request, in particular how processing was going, whether the Agency could provide an expected date of  
15 completion, and whether USRTK could do “anything...to help or expedite the timely processing” of  
16 USRTK’s Request.

17 47. Ms. Robinson responded on August 20, 2020. That email reiterated that the Request had  
18 been received on July 9 and acknowledged on July 13, 2020. It did not provide an update on how  
19 processing was going, whether Defendant would provide an expected date of completion, or if there was  
20 anything USRTK could do to assist in the timely processing of the Request.

21 48. On August 27, 2020, the Agency’s “FOIA Requester Service Center” sent an email to  
22 USRTK, stating that the request was “in process” and that the estimated date of completion was March  
23 22, 2022, over twenty months after the Request was submitted.

24 49. Having received no further official determination or other communications from the  
25 Agency, USRTK wrote again to the State Department on October 14, 2020. That correspondence  
26 requested the Agency to provide an official determination on its Request within ten business days “or, at  
27 the very least, a certain date by which US Right to Know should expect an official determination.” The  
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1 letter also asked the Agency to timely address USRTK’s request for a fee waiver. Finally, the letter  
2 requested that the Agency provide an updated estimated completion date that was consistent with the  
3 FOIA’s requirement that records are made “promptly” available upon request, because a completion  
4 date in 2022 is plainly inconsistent with the statute’s disclosure mandates.

5 50. To date, the Agency has provided no response to USRTK’s October 14, 2020 email.

6 51. To date, the Agency has not provided USRTK with a lawful “determination” that informs  
7 USRTK of (1) the Agency’s determination of whether or not to comply with the Request; (2) the reasons  
8 for its decision; and (3) notice of the right of USRTK to appeal to the head of the agency. 5 U.S.C. §  
9 552(a)(6)(A)(i).

10 52. The Agency has not shown due diligence in responding to the request. 5 U.S.C.  
11 § 552(a)(6)(C)(i).

12 53. To date, the Agency has failed to issue a decision on USRTK’s request for a waiver of  
13 fees associated with the processing of the Request.

14 54. To date, the Agency has not produced a single record responsive to the Request.

15 55. USRTK has constructively exhausted all administrative remedies required by the FOIA. 5  
16 U.S.C. § 552(a)(6)(A), (a)(6)(C).

17 56. USRTK has been forced to retain the services of counsel and to expend funds litigating  
18 Defendant’s unlawful actions and omissions under the FOIA.

19 **CAUSES OF ACTION**

20 **COUNT I**

21 **VIOLATIONS OF THE FREEDOM OF INFORMATION ACT**  
22 **AND STATE DEPARTMENT REGULATIONS:**

23 **FAILURE TO PROVIDE TIMELY FINAL DETERMINATION**

24  
25 57. The allegations made in all preceding paragraphs are realleged and incorporated by  
26 reference herein.

27 58. USRTK has a statutory right to have Defendant process its FOIA request in a manner that  
28 complies with the FOIA. USRTK’s rights in this regard were violated by the State Department’s failure

1 to provide a timely and legally adequate final determination.

2 59. To date, USRTK has not received any written communication from the State Department  
3 about whether the Agency will comply with the FOIA Request, the Agency's reasons for making that  
4 decision, and any right of USRTK to administratively appeal that decision. 5 U.S.C. § 552(a)(6)(A)(i).

5 60. The Agency's invocation of "unusual circumstances" on July 13, 2020 is improper,  
6 unlawful, and void, for the Agency failed to apprise USRTK of the "date on which a determination is  
7 expected to be dispatched." 5 U.S.C § 552(a)(6)(B)(i); 22 C.F.R. § 171.11(g).

8 61. Based on the nature of USRTK's organizational activities, USRTK will continue to  
9 employ FOIA's provisions to request information from Defendant in the foreseeable future. These  
10 activities will be adversely affected if Defendant is allowed to continue violating FOIA's response  
11 deadlines.

12 62. Unless enjoined and made subject to a declaration of USRTK's legal rights by this Court,  
13 Defendant will continue to violate the rights of USRTK to receive public records under the FOIA.

14 63. Defendant's failure to make a final determination on USRTK's FOIA Request within the  
15 statutory timeframe has prejudiced USRTK's ability to timely obtain public records.

16 **COUNT II**

17 **VIOLATION OF THE FREEDOM OF INFORMATION ACT:**

18 **UNLAWFUL WITHHOLDING OF NON-EXEMPT PUBLIC RECORDS**

19  
20 64. The allegations made in all preceding paragraphs are realleged and incorporated by  
21 reference herein.

22 65. USRTK has a statutory right to have Defendant process its FOIA request in a manner that  
23 complies with FOIA.

24 66. USRTK's rights in this regard were violated when Defendant failed to promptly provide  
25 public, non-exempt records to USRTK, 5 U.S.C. sections 552(a)(3)(A), 552(b), to provide a reasonable  
26 estimate of the volume of withheld records, 5 U.S.C. section 552(a)(6)(F), and to reasonably segregate  
27 all non-exempt portions of otherwise exempt material. 5 U.S.C. § 552(b).

28 67. Defendant is unlawfully withholding public disclosure of information sought by USRTK,

1 information to which it is entitled and for which no valid disclosure exemption applies.

2 68. USRTK has constructively exhausted its administrative remedies with respect to this  
3 claim.

4 69. USRTK is entitled to injunctive relief to compel production of all non-exempt,  
5 responsive records.

6 70. Based on the nature of USRTK's organizational activities, USRTK will undoubtedly  
7 continue to employ FOIA's provisions to request information from Defendant in the foreseeable future.

8 71. USRTK's organizational activities will be adversely affected if Defendant is allowed to  
9 continue violating FOIA's response deadlines as it has in this case.

10 72. Unless enjoined and made subject to a declaration of USRTK's legal rights by this Court,  
11 Defendant will continue to violate the rights of USRTK to receive public records under the FOIA.

12 **COUNT III**

13 **VIOLATION OF THE FREEDOM OF INFORMATION ACT:**

14 **FAILURE TO TIMELY APPROVE USRTK'S FEE WAIVER REQUEST**

15  
16 73. The allegations made in all preceding paragraphs are realleged and incorporated by  
17 reference herein.

18 74. USRTK has a statutory right to have Defendant process its FOIA request in a manner that  
19 complies with FOIA.

20 75. USRTK's rights in this regard were violated by Defendant's unlawful delay in informing  
21 USRTK of its decision concerning USRTK's request for a fee waiver.

22 76. Based on the nature of USRTK's organizational activities, USRTK will continue to  
23 employ FOIA's provisions to request information from Defendant in the foreseeable future. These  
24 activities will be adversely affected if Defendant is allowed to continue violating the FOIA's  
25 requirements and deadlines for fee waiver requests.

26 77. USRTK's request for a waiver of all fees associated with the FOIA Request is  
27 appropriate and satisfies all elements required for approval of a fee waiver.

28 78. Unless enjoined and made subject to a declaration of USRTK's legal rights by this Court,

